

Turo Renter Checklist

Pre-Rental

- Sign up for Turo - verification process takes at least 24 hours.
- Select your car and book your dates - note distance included and any restrictions that may not work with your plans.
- Select any extras your host may offer - pre-paid fuel, ski rack, camping gear ect...
- Check the guidelines section for any specific rules or FAQ's your host has.
- Go over Turo agreement (located under trips tab once booked). Note location of Incident Information Card - to be used in case an accident occurs.
- Add secondary driver if required.
- Collect vehicle - Note any discrepancies with pre-trip damage uploaded by host
- Note location of any safety and cleaning supplies
- Note location of insurance papers
- Ask questions! If you are unfamiliar with the vehicle its best to ask any questions you may have in advance!
- Ensure you have host's contact information before departing.

Durring Rental

- Report any traffic violations or tolls to your hosting. These will be added to your post trip bill.
- Do not smoke in the vehicle!
- Drive safely - don't race, drive recklessly, or tow the vehicle.
- If you require roadside assistance, use the Turo app. 24/7 roadside assistance is included with your booking..
- If you have an accident or damage the vehicle, fill out the Incident Information Card and contact Turo through the app.

Post-Rental

- If you require more time or would like to return the vehicle early, submit a trip modification request in the app.
- Clean the vehicle - must be in same condition as when you collected it.
- Replace fuel if required - must be at same level as when you collected the vehicle.
- Note any damage that may have occurred during your rental. Take photos!
- If touchless rental, ensure you park the vehicle in correct location or spot that will not get a traffic violation. Don't forget to return the key!
- If vehicle damage occurred during your rental and reported, a claims agent will contact you.
- Pay for any incidental costs from the trip - this would be pre-arranged and billed through the app.
- Leave your host feedback!